



## INFORMATIVE NOTE

Due to the COVID19, our hotel has taken certain **measures** in order to adapt this establishment to the actual sanitary crisis. We thank you in advance for the compliance of these measures, for your own security and also for the security of all employees of this establishment.

- It is mandatory to maintain the **safety distance** (2 meters minimum) and, whenever it is not possible, you must use always the **facial mask**.
- This establishment provides **Hydroalcoholic gel** at the main used areas by clients.
- You must consider the **maximum capacity** at the common areas.
- The **elevator** can be used just for **one person**, with the exception of being a family unit.
- **Common toilets** have been **closed**.
- We encourage the **payment by credit card** or other electronic ways.
- To avoid food handling, the buffet breakfast has been replaced by a **continental breakfast** and it is served at "Salón Colón", located on the ground floor.
- We have a non-contact thermometer. It is mandatory to **take the temperature** at the time of the customer's registration at the hotel.
- Please **respect distance markers** in common areas to avoid crowds.
- The use of **textiles**, decorative elements and amenities in rooms has been reduced.
- In the rooms, **just one bin** is available and it has a non-manual mechanism.

All these measures have been incorporated into the hotel's internal regulations, as well as the right of admission.

We hope to return to a normal situation as soon as possible and we thank you again for your understanding and cooperation.

Hotel Familia Conde